



Employee Benefits Administration and Insurance Broker

OPERATIONS SOLUTIONS



OUR SOLUTIONS

Benefits Enrollment
Technology Configuration and EDI Support

Premium Billing and Reconciliation

Eligibility and Life Events Administration

FSA and COBRA Administration Support

ACA Reporting

Broker Renewal Support and Benchmarking Reporting

Commission Reconciliation and Audits

Workers Compensation Reporting and Analysis

Property and Casualty Administration Support

Quality Control and Risk Management

Intelligent Robotics Process Automation

Business Process Management



OUR CERTIFICATIONS

WHY SELECT PvG?

Expertise and Automation

60 years' experience
Benefits and broker operations administration
Intelligent Robotics Process Automation

Compliance

ISO 9001 (Quality)
ISO 27001 (Data Security)
ISAE 3402 (SOC Type II)
HIPAA

CLIENT TESTIMONIALS

Such an outstanding organization! Their attention to compliance, detail and service is stellar. The quality of service we receive from PvG is exceptional!

CLIENT OF 10 YEARS

PvG has improved our process by 85%. We launched the partnership and projected time and effectiveness savings at 75-85% once fully transitioned and the final results reflect close to 85% savings (hours) along with improved accuracy and deliverables. A valuable ROI for sure.

CLIENT OF 3 YEARS

This team is just excellent. Output is always excellent and they are always willing to go above and beyond. They are a pleasure to work with and communicate extremely well. I work with many vendors and in my experience PvG is of the absolute highest quality.

CLIENT OF 14 YEARS

We run a volume driven business. Without PvG's efforts we wouldn't have a shot at being successful. PvG is a key part of our team, and on top of doing great work they are great communicators and extremely thorough.

CLIENT OF 9 YEARS

Quality

ISO 9001:2015
Since 2007

Alignment of internal processes which lead to continual improvement (communication, planning, and administration workflows).



Data Security

ISO 27001:2013
Since 2012

A systematic approach to managing sensitive information and minimizing risk exposure through enforcement of information security controls.



SOC Type II

ISAE 3402
Since 2017

Provides independent examination under an internationally recognized standard to ensure efficacy of control activities, and lead to better internal control and improvement in process execution.



OUR EXPERIENCE



4 million Premium Billing Records Reconciled

3 million Manual Enrollments and Life Events Processed

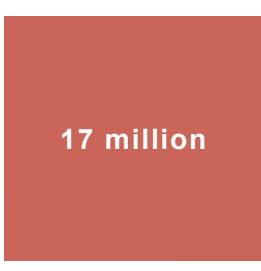
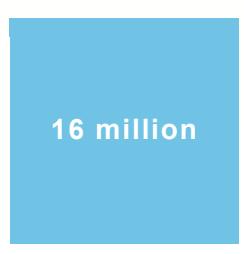
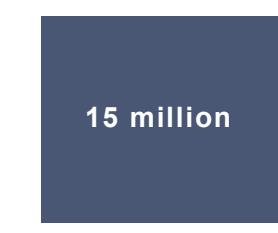
1 million COBRA NPM QEs Processed

3 million FSA Transactions

5 million Data Records Audited

1 million New Hire and Dependent Audit Transactions

3 thousand Renewal and Quotations



ANNUAL TRANSACTIONS VOLUME